

Cold Weather Resources

As shared by United Way 2-1-1 and Faith 360

Offered in Western North Carolina Communities

Last Updated: November 21, 2025

TABLE OF CONTENTS

<u>Alexander County</u>	Page 2
Ashe County	Page 3
<u>Avery County</u>	Page 4-5
Buncombe County	Page 6-7
Burke County	Page 8
<u>Caldwell County</u>	Page 9
<u>Catawba County</u>	Page 10-11
<u>Cherokee County</u>	Page 12-13
<u>Clay County</u>	Page 14-15
<u>Cleveland County</u>	Page 16
Gaston County	Page 17
Graham County	Page 18
<u>Haywood County</u>	Page 19-20
<u>Henderson County</u>	Page 21
Jackson County	Page 22-23
Macon County	Page 24
Madison County	Page 25
McDowell County	Page 26-27
Mecklenberg County	Page 28
Mitchell County	Page 29-30
Polk County	Page 31
Rutherford County	Page 32
Stanly County	Page 33
Swain County	Page 34-35
<u>Transylvania County</u>	Page 36
<u>Union County</u>	Page 37
Watauga County	Page 38-39
<u>Wilkes County</u>	Page 40
<u>Yancey County</u>	Page 41-42

This listing was last updated on November 21, 2025. If you have information about other extreme cold shelters not listed below, you can send details to wncrecovery@nc.gov.

ALEXANDER COUNTY

NEAREST EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

• Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gaston, Union, and Stanly Counties

Address: 800 North Green Street Morganton, NC 28655

Website: www.brcainc.org/weatherization

Phone: 828-438-6255 - Alexander, Burke, Caldwell, and Catawba Counties **Phone**: 704-248-3750 - Mecklenburg, Gaston, Union, and Stanly Counties

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

ASHE COUNTY

EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

BLUE RIDGE OPPORTUNITY COMMISSION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Not a home repair program.
- Homeowners or renters with landlord permission who meet income limits.
- Disability access available.
- Fees vary. Call for information.
- Show proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.

Offered in Alleghany, Ashe and Wilkes Counties

Address: 710 Veterans Drive North, Wilkesboro, NC 28659

Website: www.brocinc.com/html/duke_energy_carolinas_weatherization_program.html

Phone: 336-384-4543 - Ashe Office

MORE COLD WEATHER RESOURCES

ASHE COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Website: www.ashecountyrecovery.com/

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

AVERY COUNTY

NEAREST EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

BLUE RIDGE OPPORTUNITY COMMISSION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Not a home repair program.
- Homeowners or renters with landlord permission who meet income limits.
- Disability access available.
- Fees vary. Call for information.
- Show proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.

Offered in Alleghany, Ashe, and Wilkes Counties

Address: 710 Veterans Drive North, Wilkesboro, NC 28659

Website: www.brocinc.com/html/duke energy carolinas weatherization program.html

Phone: 336-372-7284 - Alleghany Office

WAMY COMMUNITY ACTION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Homeowners, or renters with landlord permission, who meet income limits.
- Free for homeowners or tenants. Landlords must pay 10% of the cost.
- Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Call to apply.

Offered in Avery, Mitchell, Watauga, Yancey Counties:

Address: 723 Cranberry Street Newland, NC28657 **Website**: www.wamycommunityaction.org/programs **Main Office**: 828-264-2421 **Toll Free**: 800-571-9269

AVERY COUNTY

COLD WEATHER HOME PROJECTS

AVERY COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Avery County

Website: www.averyltrg.com

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Offered by Duke Energy

BUNCOMBE COUNTY

EXTREME COLD SHELTERS

CODE PURPLE SHELTER FOR MEN EXPERIENCING HOMELESSNESS

- On-site transitional housing, emergency shelter, and permanent supportive housing.
- For Veteran men age 18 and over.
- Offers overnight shelter when temperatures are freezing or severe.
- Offers on-site transitional housing, emergency shelter, and permanent supportive housing for Veteran men age 18 and over.
- Visit website to see if Code Purple has been called. It will also be announced on local media channels.
- Code Purple must be called by at least 12:00pm the day before it's activated so the shelter can prepare.
- Disability access available.
- Bus fare is continuing to be free to and from the shelter.

Offered by ABCCM Asheville-Buncombe Community Christian Ministry

Address: 1430 Tunnel Rd, Asheville, NC 28805 Website: www.abccm.org/code-purple/
Facebook: www.facebook.com/ashevillehoco
Code Purple Shelter Phone: 828-398-6011

TRANSFORMATION VILLAGE

- Emergency shelter for women and women with children.
- Offers a safe haven location operating 6:00pm to 7:00am during extreme cold.

Offered by ABCCM Asheville-Buncombe Community Christian Ministry

Address: 30 Olin Way, Asheville, NC 28806 Website: www.abccm.org/code-purple/ Code Purple Shelter Phone: 828-259-536

VETERANS RESTORATION QUARTERS

- Veteran residents must arrive by 4:00pm.
- Check-in is 4:30pm and check-out is at 8:00am.
- Shelter staff available 24 hours a day.
- Photo ID required.

Offered by ABCCM Asheville-Buncombe Community Christian Ministry

Address: 1430 Tunnel Rd, Asheville, NC 28805

Website: www.abccm.org/veterans-restoration-quarters/

Veterans' Intake Line: (828) 398-6609 Veterans' Email: vrq@abccm.org

BUNCOMBE COUNTY

COLD WEATHER HOME REPAIRS

REBUILD HAYWOOD

- Camper and Travel Trailer Winterization
- House Winterization
- Serving Buncombe, Hawood, Jackson and Swain Counties

Offered by the First United Methodist Church of Waynesville

Website: www.wnccumc.org/DM-hotline

Phone: 828-399-1663

WEATHERIZATION ASSISTANCE PROGRAM

- Offers education and home improvements to reduce energy costs. Improvements may include sealing air leaks, adding insulation, fixing smoke and carbon monoxide detectors, and more.
- Homeowners or renters with landlord permission who meet income limits. Disability access available.

Offered by Community Action Opportunities

Address: 25 Gaston Street Asheville, NC28801

Website: www.communityactionopportunities.org/weatherization/

Main Phone: 828-252-2495 Toll Free: 877-989-2495

Email: admin@communityactionopportunities.org

WESTERN NORTH CAROLINA CONFERENCE DISASTER RESPONSE HOTLINE

- Camper and Travel Trailer Winterization
- Propane Fuel Drive
- House Winterization
- Serving Spruce Pine and the following counties: Haywood, Henderson, Buncombe, McDowell, Yancey, and Ashe

Offered by Disaster Response Ministries

Website: www.fumc-waynesville.com/rebuild-haywood/

Phone: 980-354-4157

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
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Offered by Duke Energy

BURKE COUNTY

NEAREST EXTREME COLD SHELTER

THE HOPE CENTER

- Shelter for men women and families.
- Adds cold weather overflow when needed.

Offered by McDowell Mission Ministries

Website: www.mcdowellmission.com/

Phone: 828-559-2657

CROSS MEMORIAL BAPTIST CHURCH

• Provides community relief and emergency firewood during winter months.

Serves McDowell County

Website: www.missionministriesalliance.org/

Phone: 828-652-6315

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gaston, Union, and Stanly Counties

Address: 800 North Green Street Morganton, NC 28655

Website: www.brcainc.org/weatherization

Phone: 828-438-6255 - Alexander, Burke, Caldwell, and Catawba Counties **Phone**: 704-248-3750 - Mecklenburg, Gaston, Union, and Stanly Counties

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Offered by Duke Energy

CALDWELL COUNTY

NEAREST EXTREME COLD SHELTER

Find more resources in nearby Catawba County

SHELTER OF HOPE

- 90-day shelter and support services for men, women, and children experiencing homelessness.
- Offers additional overnight shelter when the temperature drops below 32 degrees. There will be a white flag in front of the building to alert that it is a White Flag night.
- Disability access available.
- Free for the first 10 nights, then \$1 a night per adult guest.
- Visit the shelter to apply. Photo ID required.
- Agency may require people to pass a drug and alcohol test.

Offered by Salvation Army - Greater Hickory and High Country Command

Address: 780 3rd Avenue Place Southeast, Hickory, NC 28602

Website: www.southernusa.salvationarmy.org/hickory/homeless-services-1

Phone: 828-324-6919

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

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- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
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Offered by Duke Energy

CATAWBA COUNTY

EXTREME COLD SHELTERS

SHELTER OF HOPE

- 90-day shelter and support services for men, women, and children experiencing homelessness.
- Offers additional overnight shelter when the temperature drops below 32 degrees. There will be a white flag in front of the building to alert that it is a White Flag night.
- Disability access available.
- Free for the first 10 nights, then \$1 a night per adult guest.
- Visit the shelter to apply. Photo ID required.
- Agency may require people to pass a drug and alcohol test.

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Address: 780 3rd Avenue Place Southeast, Hickory, NC 28602

Website: www.southernusa.salvationarmy.org/hickory/homeless-services-1

Phone: 828-324-6919

STRONG LIFE RESCUE MISSION

• Warming shelter open 9am to 3:30pm Monday to Saturday.

Offered by Salvation Army - Greater Hickory and High Country Command

Address:

Website: www.stronglifenc.org/

Phone: 828-994-4321

GREATER HICKORY COOPERATIVE CHRISTIAN MINISTRY

Non-designated warming shelter when space permits.

Offered by Greater Hickory Cooperative Christian Ministry

Address: 31 1st Avenue Southeast, Hickory, NC 28602

Website: www.ccmhickory.org/client-services/

Phone: 828-327-0979

CATAWBA COUNTY

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gason, Union, and Stanly Counties

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Offered by Duke Energy

CHEROKEE COUNTY

EXTREME COLD SHELTERS

HURLBURT-JOHNSON FRIENDSHIP HOUSE

Regular Shelter:

- Men, women, and children experiencing homelessness.
- Cannot be a sex offender, or under the influence of drugs or alcohol.
- Must be able topass a background check and drug screen.

Cold Night Shelter:

- Open to anyone who is homeless.
- Offers a shelter to people and families experiencing homelessness.
- Meals, showers, community referrals, casemanagement, and more.
- Additional shelter may be available when temperatures drop below 32 degrees.
- Disability access available.
- Cannot be under the influence of drugs or alcohol.

Serving Clay, Cherokee, and Graham Counties

Address: 73 Blumenthal Street Murphy, NC 28906

Phone: 828-837-2654

Email: murphyshelter@gmail.com

COLD WEATHER HOME PROJECTS

HINTON RURAL LIFE CENTER

- Emergency firewood, home repair coordination, and community outreach.
- Support during local cold-weather response in far western counties.

Offered in Clay and Cherokee Counties

Website: www.hintoncenter.org

Phone: 828-389-8336

CHEROKEE COUNTY

COLD WEATHER HOME PROJECTS

FOUR SQUARE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs. Improvements may include sealing air leaks and adding insulation.
- Meet income limits. Homeowners or renters with landlord permission.
- Call to apply. Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Spanish and English available.

Offered in Cherokee, Clay, Graham, and Swain Counties

Address: Hayesville Outreach Office 225 Valley River Avenue Murphy, NC 28906

Website: <u>www.foursquarecommunityactioninc.com/</u>

Phone: 828-389-8336

MORE COLD WEATHER RESOURCES

SMOKY MOUNTAIN LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Haywood and Jackson Counties

Website: www.smltrg.org/

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

CLAY COUNTY

EXTREME COLD SHELTERS

HURLBURT-JOHNSON FRIENDSHIP HOUSE

Regular Shelter:

- Men, women, and children experiencing homelessness.
- Cannot be a sex offender, or under the influence of drugs or alcohol.
- Must be able topass a background check and drug screen.

Cold Night Shelter:

- Open to anyone who is homeless.
- Offers a shelter to people and families experiencing homelessness.
- Meals, showers, community referrals, casemanagement, and more.
- Additional shelter may be available when temperatures drop below 32 degrees.
- Disability access available.
- Cannot be under the influence of drugs or alcohol.

Serving Clay, Cherokee, and Graham Counties

Address: 73 Blumenthal Street Murphy, NC 28906

Phone: 828-837-2654

Email: murphyshelter@gmail.com

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- Meet income limits. Homeowners or renters with landlord permission.
- Call to apply. Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Spanish and English available.

Offered in Cherokee, Clay, Graham, and Swain Counties

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Offered by Duke Energy

CLEVELAND COUNTY

EXTREME COLD SHELTER

MEN'S SEASONAL WINTER SHELTER

- Free overnight shelter for men experiencing homelessness.
- Available December through March.
- Visit the office or call for bed availability.
- No documentation required.
- Julius Street Transitional Housing also available at this site.

Offered by Cleveland County Rescue Mission

Address: 706 Julius Street Shelby, NC28150 **Website**: www.clevelandcountyrescue.org/men/

Phone: 704-466-3000

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
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Offered by Duke Energy

GASTON COUNTY

EXTREME COLD SHELTER

HEALTHNET GASTON

- Free help finding shelters and housing for people experiencing homelessness or at-risk of experiencing homelessness.
- People DO NOT have to go through the Continuum of Care to get access to a shelter, but it is an option that can offer help.
- Call to schedule an appointment. Need for documentation varies depending on service provided.
- Languages: English and Spanish

Offered by Gaston Lincoln Cleveland Continuum of Care

Address: 613 East Franklin BoulevardGastonia, NC 28054 **Website**: www.healthnetgaston.org/continuum-of-care

Phone: 704-874-1958

Email: pwilliams@kintegra.org

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

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- Improvements may include sealing air leaks and adding insulation.
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Offered by Duke Energy

GRAHAM COUNTY

EXTREME COLD SHELTER

HURLBURT-JOHNSON FRIENDSHIP HOUSE

Regular Shelter:

- Men, women, and children experiencing homelessness.
- Cannot be a sex offender, or under the influence of drugs or alcohol.
- Must be able topass a background check and drug screen.

Cold Night Shelter:

- Free and open to anyone who is homeless. Photo ID Required.
- Offers a shelter to people and families experiencing homelessness.
- Meals, showers, community referrals, casemanagement, and more.
- Additional shelter may be available when temperatures drop below 32 degrees.
- Disability access available.
- Cannot be under the influence of drugs or alcohol.

Serving Clay, Cherokee, and Graham Counties

Address: 73 Blumenthal Street Murphy, NC 28906

Phone: 828-837-2654

Email: murphyshelter@gmail.com

COLD WEATHER HOME PROJECTS

FOUR SQUARE COMMUNITY ACTION

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- Meet income limits. Homeowners or renters with landlord permission.
- Call to apply. Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Spanish and English available.

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HAYWOOD COUNTY

EXTREME COLD SHELTER

EMERGENCY SHELTER AND TRANSITIONAL HOUSING FOR ADULTS

- Free emergency homeless shelter for adults for 1 2 nights for men and women ages 18 and over.
- Offers a short-term homeless shelter program with case management for up to 6 months.
- Cold Grace Program: Offers an additional overnight shelter when temperatures are below 32 degrees.
- Call during office hours. if the you are approved following the screening, you will be asked to visit to complete a drug screen and breathalyzer test and intake paperwork. Documents Required Photo ID or other verifiable document as proof of residency.
- Cannot be a sex offender or have a violent criminalhistory. Cannot have any convictions of crimes involving children. Cannot be under theinfluence of drugs or alcohol. Must be able to fully care for themselves without physical assistance.

Offered by Haywood Pathways Center

Address: 179 Hemlock Street Waynesville, NC 28786

Website: www.haywoodpathwayscenter.org/

Main Phone: 828-246-0332

After-Hours Urgent Needs: 828-356-6039

COLD WEATHER HOME PROJECTS

WEATHERIZATION ASSISTANCE PROGRAM

- Offers free education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- · Meet income limits.
- Homeowners or renters with landlord permission.
- Disability services available.
- Call to apply. Photo ID, proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.

Offered by Mountain Projects

Address: Haywood County Office, 2177 Asheville Road, Waynesville, NC 28786

Website: www.mountainprojects.org/index.php/housing-rehabilitation/

Haywood County Phone: 828-452-1447 **Email**: vbumgarner@mountainprojects.org

HAYWOOD COUNTY

COLD WEATHER HOME PROJECTS

WESTERN NORTH CAROLINA CONFERENCE DISASTER RESPONSE HOTLINE

- Camper and Travel Trailer Winterization
- Propane Fuel Drive
- House Winterization
- Serving Spruce Pine and the following counties: Haywood, Henderson, Buncombe, McDowell, Yancey, and Ashe

Offered by Disaster Response Ministries

Website: www.fumc-waynesville.com/rebuild-haywood/

Phone: 980-354-4157

REBUILD HAYWOOD

- Camper and Travel Trailer Winterization
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- Serving Buncombe, Hawood, Jackson and Swain Counties

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Offered by Duke Energy

HENDERSON COUNTY

EXTREME COLD SHELTER

HENDERSONVILLE RESCUE MISSION CODE GRACE

• Emergency shelter for men women and families during cold weather.

Offered in Henderson County

Website: www.hendersonvillerescuemission.com/

Phone: 828-697-1354

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- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Henderson County

Website: <u>www.energysaversnetwork.org</u> **Phone**: <u>www.energysaversnetwork.org</u>

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

JACKSON COUNTY

EXTREME COLD SHELTER

HOMELESS PREVENTION

- Free shelter for people experiencing homelessness, who have slept in an outside environment for at least one night.
- Offers housing-focused case management to help people find or maintain housing.
- Offers landlord/tenant mediation,rapid rehousing assistance, and referrals to other community resources.
- Offers overnight shelter when temperatures drop below 32 degrees.
- Disability access available.

Offered by HERE in Jackson County

Address: 77 Eastgate Drive Sylva, NC 28779

Website: www.hereinjacksoncounty.org/programs

Main Phone: 828-477-4946

Non-emergency after hours: 828-586-1911

Email: info@hereinjacksoncounty.org

COLD WEATHER HOME PROJECTS

WEATHERIZATION ASSISTANCE PROGRAM

- Offers free education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Meet income limits.
- Homeowners or renters with landlord permission.
- Disability services available.
- Call to apply. Photo ID, proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.

Offered by Mountain Projects

Address: Jackson County Office, 154 Medical Park Loop, Suite B Sylva, NC 28779

Website: www.mountainprojects.org/index.php/housing-rehabilitation/

Jackson County Phone: 828-586-2345 Email: vbumgarner@mountainprojects.org

JACKSON COUNTY

COLD WEATHER HOME PROJECTS

REBUILD HAYWOOD

- Camper and Travel Trailer Winterization
- House Winterization
- Serving Buncombe, Hawood, Jackson and Swain Counties

Offered by the First United Methodist Church of Waynesville

Website: www.wnccumc.org/DM-hotline

Phone: 828-399-1663

MORE COLD WEATHER RESOURCES

SMOKY MOUNTAIN LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Haywood and Jackson Counties

Website: www.smltrg.org/

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

MACON COUNTY

EXTREME COLD SHELTER

DOWNTOWN DOOR WARMING STATION

• Warming station sponsored by No Wrong Door Recovery.

Serves Macon County

Facebook: www.facebook.com/nowrongdoorwnc.org

Phone: 828-349-3366

COLD WEATHER HOME PROJECTS

FREE WEATHERIZATION ASSISTANCE PROGRAM

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available. Spanish and English offered.
- Photo ID, proof of household income, electric/heating fuel bills for the last 12 months, proof of homeownership or a permission letter from landlord, and Social Security number.
- Homeowners or renters with landlord permission. Income limit requirement.

• Call to apply.

Offered by Macon County Housing Department

Address: 23 Macon Avenue, Room 101, Franklin, NC, 28734

Website: www.maconnc.org/Housing.html

Phone: 828-369-2605

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations

Offered by Duke Energy

MADISON COUNTY

EXTREME COLD SHELTERS

WARMING STATION

- Partner churches host warming options during extreme cold.
- Coordinated locally.

Offered by Community Housing Coalition Network

Website: www.chcmadisoncountync.org/

Phone: 649-1200

MUTUAL AID HUB

• Operates a Mutual Aid Hub open Saturdays from 10am-4pm.

Offers food, supplies, and heating support.

Offered by Rural Organizing and Resilience (ROAR)

Address: 798 Walnut CreekRd, Marshall, NC **Website**: www.ruralorganizing.wordpress.com

Phone: 649-1200

MORE COLD WEATHER RESOURCES

MADISON COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Website: www.madisonarc.org/

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

MCDOWELL COUNTY

EXTREME COLD SHELTERS

THE HOPE CENTER

• Shelter for men women and families.

• Adds cold weather overflow when needed.

Offered by McDowell Mission Ministries

Website: www.mcdowellmission.com/

Phone: 828-559-2657

CROSS MEMORIAL BAPTIST CHURCH

• Provides community relief and emergency firewood during winter months.

Serves McDowell County

Website: www.missionministriesalliance.org/

Phone: 828-652-6315

COLD WEATHER HOME PROJECTS

WESTERN NORTH CAROLINA CONFERENCE DISASTER RESPONSE HOTLINE

- Camper and Travel Trailer Winterization
- Propane Fuel Drive
- House Winterization
- Serving Spruce Pine and the following counties: Haywood, Henderson, Buncombe, McDowell, Yancey, and Ashe

Offered by Disaster Response Ministries

Website: www.fumc-waynesville.com/rebuild-haywood/

Phone: 980-354-4157

MORE COLD WEATHER RESOURCES

MCDOWELL COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves McDowell County

Website: www.jotform.com/243036165052044

MCDOWELL COUNTY

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

MECKLENBURG COUNTY

EXTREME COLD SHELTER

HEALTHNET GASTON

- Free help finding shelters and housing for people experiencing homelessness or at-risk of experiencing homelessness.
- People DO NOT have to go through the Continuum of Care to get access to a shelter, but it is an option that can offer help.
- Call to schedule an appointment. Need for documentation varies depending on service provided.
- Languages: English and Spanish

Offered by Gaston Lincoln Cleveland Continuum of Care

Address: 613 East Franklin BoulevardGastonia, NC 28054 **Website**: www.healthnetgaston.org/continuum-of-care

Phone: 704-874-1958

Email: pwilliams@kintegra.org

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gason, Union, and Stanly Counties

Address: 800 North Green Street Morganton, NC 28655

Website: www.brcainc.org/weatherization

Phone: 828-438-6255 - Alexander, Burke, Caldwell, and Catawba Counties **Phone**: 704-248-3750 - Mecklenburg, Gaston, Union, and Stanly Counties

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

MITCHELL COUNTY

EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NO

Regional Code Purple access and overflow.

Offered by

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

WESTERN NORTH CAROLINA CONFERENCE DISASTER RESPONSE HOTLINE

- Camper and Travel Trailer Winterization
- Propane Fuel Drive
- House Winterization
- Serving Spruce Pine and the following counties: Haywood, Henderson, Buncombe, McDowell, Yancey, and Ashe

Offered by Disaster Response Ministries

Website: www.fumc-waynesville.com/rebuild-haywood/

Phone: 980-354-4157

WAMY COMMUNITY ACTION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Homeowners, or renters with landlord permission, who meet income limits.
- Free for homeowners or tenants. Landlords must pay 10% of the cost.
- Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Call to apply.

Offered in Avery, Mitchell, Watauga, Yancey Counties:

Address: 496 A Balsam Avenue, Spruce Pine, NC 28777 **Website**: <u>www.wamycommunityaction.org/programs</u>

Main Office: 828-264-2421 Toll Free: 800-571-9269

MITCHELL COUNTY

COLD WEATHER HOME PROJECTS

HOSPITALITY HOUSE OF NORTHWEST NC

Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

OPERATION HELO

• Camper and Travel Trailer Winterization

Serving Mitchell and Yancey Counties

Website: www.operationhelo.org/request-assistance

Main Office: 984-687-2490

MORE COLD WEATHER RESOURCES

MY MOUNTAIN RECOVERY

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Mitchell and Yancey Counties

Website: www.mymountainrecovery.org/index.html

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

POLK COUNTY

EXTREME COLD SHELTERS

HENDERSONVILLE RESCUE MISSION CODE GRACE

• Emergency shelter for men women and families during cold weather.

Serves Henderson, Polk and Transylvania Counties

Website: www.hendersonvillerescuemission.com/

Phone: 828-697-1354

THERMAL BELT OUTREACH MINISTRY

Coordinates emergency lodging and warming support duringextreme cold.

Serves Polk County

Website: www.tboutreach.org/

Phone: 828-894-2988

MORE COLD WEATHER RESOURCES

POLK COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Polk County

Website: www.polkreferralcenter.org

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

RUTHERFORD COUNTY

EXTREME COLD SHELTER

GRACE OF GOD RESCUE MISSION

• Shelter with expanded capacity during winter months.

Serves Rutherford County

Website: www.graceofgodrescuemission.org/

Phone: 828-245-9141

MORE COLD WEATHER RESOURCES

RUTHERFORD COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Rutherford County

Website: <u>www.rutherfordhousingpartnership.org/do-i-qualify</u> **Website:** <u>www.rutherfordhousingpartnership.org/repairprograms</u>

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

STANLY COUNTY

NEARBY EXTREME COLD SHELTERS

COMMUNITY SHELTER OF UNION COUNTY

- The shelter is open 24/7. Call for the fastest response.
- An on-site soup kitchen provides three meals a day, no certification needed.

Offered by Union County Council on Homelessness Prevention

Address: 160 Meadow St., Monroe, NC, 28110

Website: https://unionshelter.org/

Phone: 704-289-5300

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gaston, Union, and Stanly Counties

Address: 800 North Green Street Morganton, NC 28655

Website: www.brcainc.org/weatherization

Phone: 828-438-6255 - Alexander, Burke, Caldwell, and Catawba Counties **Phone**: 704-248-3750 - Mecklenburg, Gaston, Union, and Stanly Counties

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

SWAIN COUNTY

EXTREME COLD SHELTER

HOMELESS PREVENTION

- Regional cold weather access for Swain residents.
- Free shelter for people experiencing homelessness, who have slept in an outside environment for at least one night.
- Offers housing-focused case management to help people find or maintain housing.
- Offers landlord/tenant mediation, rapid rehousing assistance, and referrals to other community resources.
- Offers overnight shelter when temperatures drop below 32 degrees.
- Disability access available.

Offered by HERE in Jackson County. Swain County is a partner.

Address: 77 Eastgate Drive Sylva, NC 28779

Website: www.hereinjacksoncounty.org/programs

Main Phone: 828-477-4946

Non-emergency after hours: 828-586-1911

Email: info@hereinjacksoncounty.org

COLD WEATHER HOME PROJECTS

FOUR SQUARE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs. Improvements may include sealing air leaks and adding insulation.
- Meet income limits. Homeowners or renters with landlord permission.
- Call to apply. Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Spanish and English available.

Offered in Cherokee, Clay, Graham, and Swain Counties

Address: Hayesville Outreach Office 225 Valley River Avenue Murphy, NC 28906

Website: <u>www.foursquarecommunityactioninc.com/</u>

Phone: 828-389-8336

SWAIN COUNTY

COLD WEATHER HOME PROJECTS

REBUILD HAYWOOD

- Camper and Travel Trailer Winterization
- House Winterization
- Serving Buncombe, Hawood, Jackson and Swain Counties

Offered by the First United Methodist Church of Waynesville

Website: www.wnccumc.org/DM-hotline

Phone: 828-399-1663

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

TRANSYLVANIA COUNTY

EXTREME COLD SHELTERS

COVE SHELTER

- Faith-based emergency facility serving the homeless.
- Offers a cold weather shelter on Purple Code days from November 1st March 31st.
- Also offers a hot meal, laundry and shower facilities, and a clothing closet on Non-Code Purple days.
- Food pantry and food kitchen offered Monday-Friday.
- Visit the shelter to apply. No documentation required.

Offered by Cove Church

Website: www.shelter.covechurchbrevard.org/

Phone: 828-966-7448

HENDERSONVILLE RESCUE MISSION CODE GRACE

• Emergency shelter for men women and families during cold weather.

Serves Henderson, Polk and Transylvania Counties

Website: www.hendersonvillerescuemission.com/

Phone: 828-697-1354

SAFE TRANSYLVANIA

Emergency housing for women and children. Collaborates on Code Purple nights.

Offered by Cove Church, Brevard

Website: www.safetransylvania.org/

Phone: 828-885-7233

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

Website: <u>www.energysaversnetwork.org</u> **Phone**: <u>www.energysaversnetwork.org</u>

UNION COUNTY

NEAREST EXTREME COLD SHELTER

COMMUNITY SHELTER OF UNION COUNTY

• The shelter is open 24/7. Call for the fastest response.

• An on-site soup kitchen provides three meals a day, no certification needed.

Offered by Union County Council on Homelessness Prevention

Address: 160 Meadow St., Monroe, NC, 28110

Website: https://unionshelter.org/

Phone: 704-289-5300

COLD WEATHER HOME PROJECTS

BLUE RIDGE COMMUNITY ACTION

- Offers free education and home improvements to reduce energy costs for Homeowners or renters with landlord permission who meet income limits.
- Improvements may include sealing air leaks and adding insulation.
- Disability access available.
- Apply online.

Offered in Alexander, Burke, Caldwell, Catawba, Mecklenburg, Gaston, Union, and Stanly Counties

Address: 800 North Green Street Morganton, NC 28655

Website: www.brcainc.org/weatherization

Phone: 828-438-6255 - Alexander, Burke, Caldwell, and Catawba Counties **Phone**: 704-248-3750 - Mecklenburg, Gaston, Union, and Stanly Counties

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

WATAUGA COUNTY

EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

• Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

WAMY COMMUNITY ACTION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Homeowners, or renters with landlord permission, who meet income limits.
- Free for homeowners or tenants. Landlords must pay 10% of the cost.
- Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Call to apply.

Offered in Avery, Mitchell, Watauga, Yancey Counties:

Address: 225 Birch Street, Suite 2, Boone,NC 28607 **Website**: www.wamycommunityaction.org/programs

Main Office: 828-264-2421 Toll Free: 800-571-9269

MORE COLD WEATHER RESOURCES

WATAUGA COUNTY LONG-TERM RECOVERY GROUP

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Watauga County

Website: www.wataugaltrg.org/

WATAUGA COUNTY

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy

WILKES COUNTY

EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

• Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

BLUE RIDGE OPPORTUNITY COMMISSION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Not a home repair program.
- Homeowners or renters with landlord permission who meet income limits.
- Disability access available.
- Fees vary. Call for information.
- Show proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.

Offered in Alleghany, Ashe, and Wilkes Counties

Address: 710 Veterans Drive North, Wilkesboro, NC 28659

Website: www.brocinc.com/html/duke_energy_carolinas_weatherization_program.html

Phone: 336-667-7174 - Wilkes Office

MORE COLD WEATHER RESOURCES

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy.

YANCEY COUNTY

EXTREME COLD SHELTER

HOSPITALITY HOUSE OF NORTHWEST NC

• Offers regional shelter services.

Serves Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey.

Website: www.hosphouse.org/

Phone: 828-264-1237

COLD WEATHER HOME PROJECTS

WESTERN NORTH CAROLINA CONFERENCE DISASTER RESPONSE HOTLINE

- Camper and Travel Trailer Winterization
- Propane Fuel Drive
- House Winterization
- Serving Spruce Pine and the following counties: Haywood, Henderson, Buncombe, McDowell, Yancey, and Ashe

Offered by Disaster Response Ministries

Website: www.fumc-waynesville.com/rebuild-haywood/

Phone: 980-354-4157

WAMY COMMUNITY ACTION

- Offers education and home improvements to reduce energy costs.
- Improvements may include sealing air leaks and adding insulation.
- Homeowners, or renters with landlord permission, who meet income limits.
- Free for homeowners or tenants. Landlords must pay 10% of the cost.
- Proof of household income, electric/heating fuel bills for the last 12 months, and proof of homeownership or a permission letter from landlord.
- Call to apply.

Offered in Avery, Mitchell, Watauga, Yancey Counties:

Address: 496 A Balsam Avenue, Spruce Pine, NC 28777 **Website**: www.wamycommunityaction.org/programs

Main Office: 828-264-2421 Toll Free: 800-571-9269

YANCEY COUNTY

COLD WEATHER HOME PROJECTS

OPERATION HELO

• Camper and Travel Trailer Winterization

Serving Mitchell and Yancey Counties

Website: www.operationhelo.org/request-assistance

Main Office: 984-687-2490

THE BEACON NETWORK

• Camper and Travel Trailer Winterization

Serves Yancey County

Website: www.operationhelo.org/request-assistance

Main Office: 984-687-2490

MORE COLD WEATHER RESOURCES

MY MOUNTAIN RECOVERY

- Connection to community-led resources like propane give-aways, firewood delivery, and more.
- Long-Term Recovery Groups are organizations collaborating to offer ongoing support for communities recovering from disaster.

Serves Mitchell and Yancey Counties

Website: www.mymountainrecovery.org/index.html

ENERGY SAVERS NETWORK

- Serving income-qualified Duke Energy clients.
- FREE energy-efficiency upgrades (weatherization, HVAC heat pumps, heat pump water heaters, insulation) and FREE home repairs.
- Offered with the help of dedicated volunteers, and funding from Duke Energy, grants, and private donations.

Offered by Duke Energy